

## A Message to Our Clients

- Please read the enclosed Client Information flier for complete information about how FISH will be happy to serve you, but here are a few of its highlights. It can also be found on the FISH web site ([www.lexfish.org](http://www.lexfish.org)).
- To schedule a ride, call the FISH answering service at 781-861-9300 **only** between 9 a.m. and 1 p.m. two FISH operating days before your appointment. See the FISH operating days on the reverse side of the flier you have received. **If you call earlier or later than two FISH operating days prior to your appointment or outside of the 9 a.m. to 1 p.m. time frame, FISH will be unable to accommodate your request.**
- Your driver will call you on the day you request your appointment or early the next day to confirm the arrangements. If FISH cannot accommodate your request, a FISH phoner will call you to tell you that no driver is available.
- If you find you need to cancel your appointment, please notify your FISH driver that you will no longer need a ride.
- Rides are free, but clients are responsible for any parking fees or tolls.
- Donations are gratefully accepted!
- Encourage your friends and relatives to volunteer with FISH! Drivers and phoners are always needed. Have them call FISH President David Libman at 781-533-9481 to volunteer or to obtain further information.